

COOKIE TIME LIMITED

Privacy Policy | Summer Loading: Scratch & Win a Kiwi Summer Getaway, in partnership with TOP 10 Holiday Parks

This Privacy Policy explains how Cookie Time Limited (“Cookie Time”, “we”, “us” or “our”) collects, uses, stores and discloses personal information collected from entrants (“you”) as part of the Summer Loading: Scratch & Win a Kiwi Summer Getaway promotion (“the Promotion”), run in partnership with TOP 10 Holiday Parks. It should be read alongside the Promotion Terms and Conditions. By entering the Promotion, you agree to the collection and use of your personal information as set out below.

What information we collect

To enter the Promotion and to enable us to fulfil any prize won, we collect the following personal information from you:

- Full name
- Email address
- Phone number
- Postal / delivery address

We only collect the information reasonably necessary to run the Promotion, verify entries, and deliver prizes (vouchers) to winners.

How we use your information

We use the personal information you provide to:

- Register and verify your entry into the Promotion
- Contact you if you are a winner
- Issue and deliver your TOP 10 Holiday Parks voucher, by courier or by email
- Respond to any questions or complaints about the Promotion
- Comply with any legal, regulatory or promotion-permit obligations

We will not use your information for any other marketing purpose without your separate consent.

Who we share your information with

Cookie Time does not pass on, sell, rent or otherwise provide your personal information to third parties, except as set out below or where required by law.

Vouchers are issued and sent to winners directly by Cookie Time, either by courier or by email. Where a voucher is sent by courier, we will share your name and delivery address with our courier provider solely for the purpose of delivering your prize. TOP 10 Holiday Parks does not receive your personal information as part of this Promotion — vouchers are supplied to Cookie Time in advance and distributed by us directly to winners.

We may also release your personal information if we believe this is reasonably necessary to comply with the law, to facilitate any legal or regulatory process, to enforce the Promotion Terms and Conditions, or to protect the rights, property or safety of Cookie Time, entrants, or others.

Storage and security

We take reasonable steps to keep your personal information secure and to protect it from loss, misuse or unauthorised access. Entry information is retained only for as long as reasonably necessary to administer the Promotion, deliver prizes, and meet any legal or record-keeping obligations, after which it will be securely deleted or de-identified.

Access, correction and removal of your information

You have the right to ask us what personal information we hold about you, to request a correction, or to ask us to delete it, subject to any information we are required to retain by law or for the proper administration of the Promotion. To do so, please contact us using the details below.

Cookies and website data

If you enter the Promotion via a Cookie Time website, standard website usage information may also be collected (such as browser type and IP address) to help us understand how our website is used and to keep it secure. This is used in the same manner as set out in Cookie Time's general website Privacy Policy.

Updates to this Privacy Policy

We may update this Privacy Policy from time to time, including to reflect changes to the Promotion. Any updates will be posted on this page.

Contact us

If you have any questions about this Privacy Policy or how your personal information is handled, or wish to make a privacy request, please contact us at:

Cookie Time Limited

info@cookietime.co.nz

03 349 6161

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